

## Terms and conditions for staying at Chaslands Farm Cottages.

Our Cottages are run in a Holiday House accommodation style.

We respect your privacy but are available to help with all your enquiries.

### Booking and Payments:

- **To confirm a booking please send your name, address and phone number.**
- A 10 % deposit may be asked for upon booking.
- Payment is required by cash or cheque. Internet payment is also available but payment must be in our bank account before your arrival. Please ask for our account details if this is your preferred method for payment.
- Late cancellations or no shows may still be charged at the full rate.

### Terms of Use:

- **Arrival after 2.00 pm and departure by 10.30am unless prior arrangement has been organised. Late departure may incur an extra days charge.**
- The Cottages are to be left in a clean and tidy condition prior to your departure and all dishes washed and put away.
- Animals by arrangement only and must be under strict supervision at all times.
- **DOGS:** All vaccinations must be completed before dogs are permitted to stay. No animals allowed in the Cottages.
- No smoking in the Cottages. Outside only.
- All damage or breakages during your stay will be charged to you.
- Walking only access over the farm is by arrangement with us and at your own risk. All care while on the property is expected. Care must be taken around ALL the farm animals to avoid harm to them and yourselves.
- No hunting or shooting allowed on the property. Hunting in conservation land is by DOC permit only.
- Any overdue or late payments will incur a 20% penalty plus any associated recovery costs.

We look forward to welcoming you to our farm in The Catlins.

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